

Item number: 6

Meeting: Overview and Performance

Item for: Information

Meeting Date: 26 May 2010

**INTEGRATED RISK MANAGEMENT PLAN (IRMP) ACTION PLAN 2009-10
PERFORMANCE MONITORING – 1 APRIL 2009 TO 31 MARCH 2010**

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Lead Officer(s): ACO Bryan Dugdale, (Communities & Support Services)

Lead Member: Councillor Rogerson

1. Purpose

- 1.1** To present to Members a review of the 4th quarter performance against the Integrated Risk Management Plan (IRMP) Action Plan 2009/10 objectives and targets.

2. Recommendations

- 2.1** That Members note the 4th quarter performance against the objectives and targets set in the IRMP Action Plan 2009/10.
- 2.2** That Members note performance reported against IRMP Objective 3 – On the Roads refers to the latest available data (2nd quarter) from the Safer Roads Partnership and that all efforts will be made to provide 3rd quarter data at the committee meeting scheduled on 26 May 2010.

3. Issues and Choices

- 3.1** This report focuses on the five objectives which make up the 2009-10 IRMP Action Plan and provides a brief summary for each of the targets with further commentary upon those in exception.
- 3.2** The **Annex** to this report provides a high level view of performance for each of the measures outlined in the 2009-10 IRMP action plan. Performance is indicated by the RAG (Red Amber Green) status, with supporting graphical presentations of those measures that are in exception (Amber or Red status) indicating the trend against the three year average upon which the targets were based.
- 3.3** In summary, 3 of the 5 objectives; “In Their Homes”, “At Work and in Public Places” and “In Communities” are on target at the end of the 4th Quarter 2009-10. Out of the 27 high level targets, 15 (56%) are on target, 3 (11%) are Amber - marginally off target and 1 (3%) is Red. A further 8 (30%) are awaiting data from the Safer Roads Partnership.

3.4 IRMP 1. IN THEIR HOMES (On target)

GREEN Targets

During the period April to end March 2010, we experienced 384 accidental dwelling fires (Target 1.1) against a target of 417. During Quarter 3 we reported that the projected outturn for 2009/10 suggested 30 less accidental dwelling fires against a target of 417, but how this would result in an increase against the 2008/09 outturn figure. Overall, we have experienced a 1.6 per cent increase in accidental dwelling fires this year as a result of the extremely cold winter experienced.

The number of injuries arising from accidental dwelling fires continues on target. For the year 2009/10, 20 injuries have been reported against a target of 35 resulting in an increase of 3 injuries on the previous year.

We continue to experience an encouraging level of improvement in the number of dwelling fires attended where a smoke alarm is fitted. The number of dwelling fires attended between the period April 2009 and March 2010 without a smoke alarm fitted amounted to 28.5 per cent compared against a target of 43 per cent and a reported outturn of 41.5 per cent during 2008-09.

AMBER Targets

Target: 1.4 – Accidental Dwelling Fires Confined to Room of Origin

Our cumulative target for 2009/10 was 93 per cent. Our actual performance has fallen short of this target by 8.4 per cent.

As previously reported; Members noted a decline in performance on 2008-09 and agreed that officers would report back to the next meeting (11th March 2010) following their review of how this indicator was benchmarked. Officers concluded their review and found the significant factor contributing to the decline was through the change in the method of reporting. Officers advised members on the new reporting system (IRS) and noted a decline in performance against this indicator amongst the family group brigades, most notably Dorset, Norfolk, Suffolk and Durham & Darlington where the decline is proportionate to that of Buckinghamshire & Milton Keynes.

Further to this review, officers have requested details from each of the family group brigades on how they propose to continue reporting against this indicator in order to bring about a common methodology. The result being that for the vast majority of the family group brigades, agreement has been reached to withdraw reporting against this measure given the inconsistencies over many years at a national level. BFRS propose to continue monitoring against this indicator based on the methodology adopted locally over the past reporting year and reflected within the revised target published within the 2010-11 IRMP Action Plan.

3.5 IRMP 2. AT WORK & IN PUBLIC PLACES (On target)

GREEN Targets

The number of non-domestic fires attended (Target 2.1) presents a positive outturn against target for 2009-10. To date, 285 non-domestic fires have been attended against a target of 334, resulting in a 10 per cent increase (26 non-domestic fires) on the previous year.

A positive trend continues with the number of non-domestic automatic false alarms (Target 2.2), 42 per cent below target, resulting in a 21 per cent reduction on the previous year. Furthermore, repeat calls to non-domestic automatic fire alarms (Target 2.3) resulted in a year end outturn of 275 that is 697 below target and 69 per cent below previous year.

3.6 IRMP 3. ON THE ROADS (Marginally Off target)

As per 2.2 above, unfortunately we still await data from the Safer Roads Partnership to inform performance for the 3rd and 4th quarter 2009/10.

3.7 IRMP 4. IN COMMUNITIES (On target)

GREEN Targets

We continue to experience a decline in the number of deliberate vehicle fires (Target 4.1), 29 per cent below target and 19.6 per cent (65 incidents) below the same period in 2008-09.

The number of deliberate dwelling fires (Target 4.2) continues on a positive trend, 19 below target and 40 per cent (36) below the same period last year.

The trend continues further with the decline in rubbish fires (Target 4.3) where we have attended 60 such incidents during 2009-10 compared with 148 in the previous year with an overall year end outturn of 78 below target.

Our call challenging process continues to have a positive impact on the number of malicious false alarms attended. We attended 157 of the 281 malicious false alarms received (Targets 4.4 & 4.5) throughout 2009-10 against the 480 attendances forecast for this year.

3.8 IRMP 5. IN AN EMERGENCY (Marginally off target)

GREEN Targets

We are pleased to continue reporting success on target 5.1.

Our outturn for 2009-10 on average exceeded both our 10 minute and 20 minute response targets (Target 5.2); attending incidents within 10 minutes on 76.3 per cent of occasions (target 75 per cent) and 20 minutes on 98.5 per cent of occasions (target 98 per cent).

The pre-determined attendance of all pumping appliances (Target 5.3) was met on 86.1 per cent of occasions, exceeding the target set of 80 per cent.

At the end of the 3rd Quarter, we are pleased to report that we have maintained a fully resilient mobilising and control room capability (Target 5.7).

AMBER Targets

Target: 5.4 – To maintain 99 per cent availability of our whole-time pumping appliances

There has been a slight increase in the availability of whole-time pumps (Target 5.4) from 98 per cent at the end of the 3rd quarter to 98.2 per cent at year end. Whilst this increase is not significant enough to bring this measure back on target for year end, performance is only marginally off target by 0.8 per cent.

Target: 5.6 – Meet appliance and staff resourcing levels required by our operational planning assumptions 99 per cent of the time.

At the end of the 1st Quarter we reported that this target was under development. Work is still ongoing in order to address the staff resourcing levels which will be supported further with the introduction of Gartan (electronic roster system) to whole-time staff.

In the interim period, it has been agreed to report on the appliance resource levels only and we are able to report during the 4th Quarter that we were meeting appliance resourcing levels required by our operational planning assumptions on 96.8 per cent of occasions averaged across January to March, marginally off target by 2.2 per cent.

RED Targets

Target: 5.5 – Achieve 95 per cent availability of all Retained Duty System (RDS) appliances.

The outturn figure calculated for year-end suggests 77.1 per cent retained availability, 18 per cent below target. However, performance through the 4th Quarter on average (81.9 per cent) suggests a positive trend is beginning to be realised.

We have experienced a consistent increase in availability since August 2009. This has been as a result of concerted efforts by RDS recruitment teams. It is important to recognise that recruitment of RDS staff takes a considerable amount of time up to a year to have an effect on availability due to the time taken to complete training and that whilst the figures are still well below the target, the improvement in availability is set to continue. The key indicator that will provide information by which a judgement can be made on continued progress towards the 95 per cent target will be the summer period between June and September.

4. Implications

4.1 *Equality & Diversity Issues*

4.2 *Policy*

The introduction of the electronic incident recording system provides for a higher level of data security, quality and timeliness. To ensure that the process to support this is communicated appropriately, a guidance document is currently being written.

4.3 People

None at present.

4.4 Equipment

None at present.

4.5 Communication / Consultation

Formal SMT (11th May 2010).

5. Financial

None at present.

6. Legal

The introduction of an electronic incident recording system impacts upon the Data Protection Act. The guidance document currently being written will advise on our responsibilities in this respect.

7. Progress monitoring

None at present.

8. Review date

1 April 2010 – publication of IRMP Action Plan 2010-11

9. Background papers

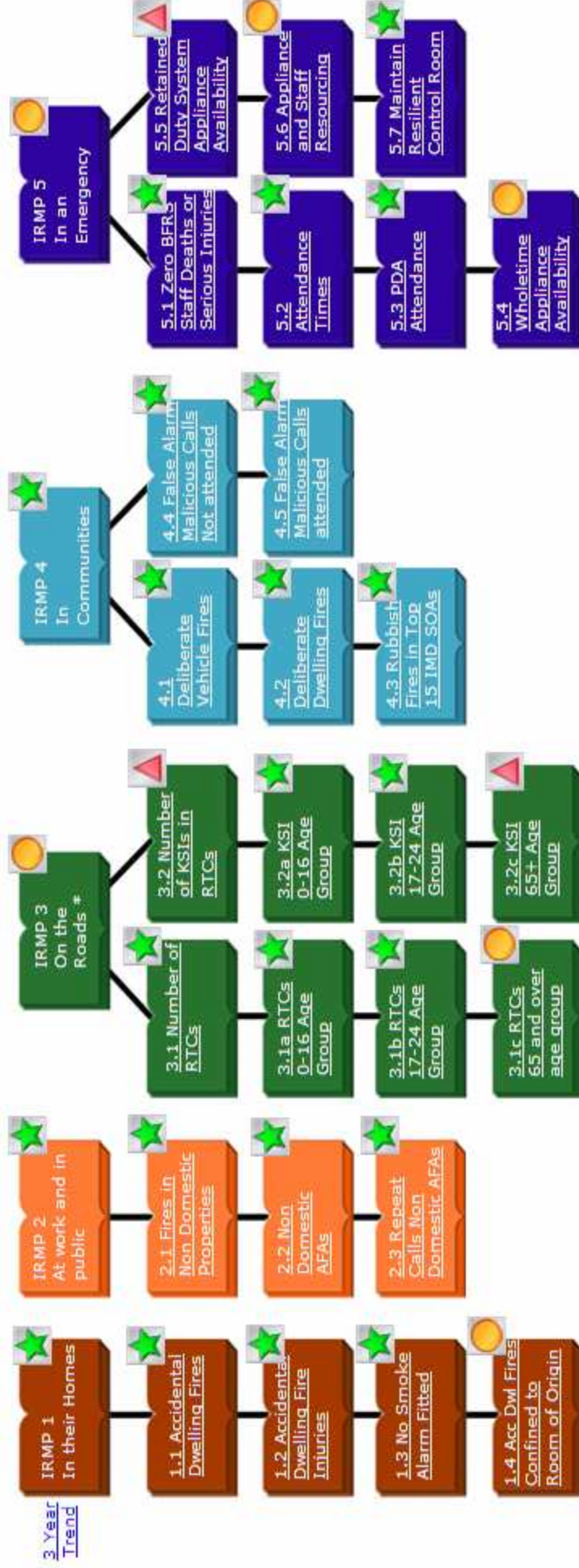
IRMP Action Plan 2008-09

IRMP Action Plan 2009-10



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IRMP Targets Q4 2009/10



[Exception Report](#) [Exception Commentary](#) [Measure Scorecard](#)

[NI49 by District](#)





*Note: IRMP 3 figures are for Q2, due to time-lag in data



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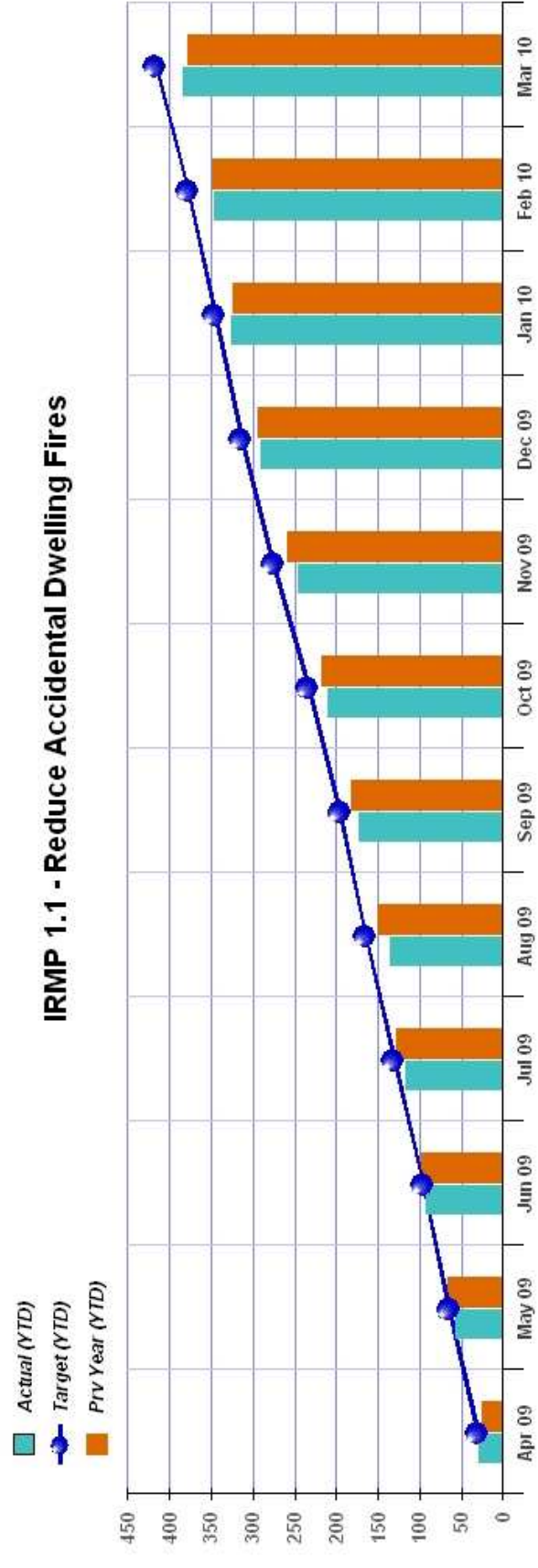
IRMP Targets

Q3 2009/10

On target		20 (74.1%)
Within tolerance		4 (14.8%)
Below tolerance		3 (11.1%)
Under construction/ Awaiting Data		0 (0.0%)

Description	
Each month, the number of accidental dwelling fires in the month, for the Brigade area.	Polarity Smaller is Better
Definition and Comments	
Target of 5% reduction on the average of the three years 2005/6, 2006/7 and 2007/8. Green = on target or above, Amber = within 10% tolerance, Red = over 10% variance from target	
Year on Year Comparison	
IRMP.1.1.1 Reduce accidental dwelling fires : LPI 1.1 No. of accidental dwelling fires	Prv Yr 378.00 YTD 384.00 DoT ✖

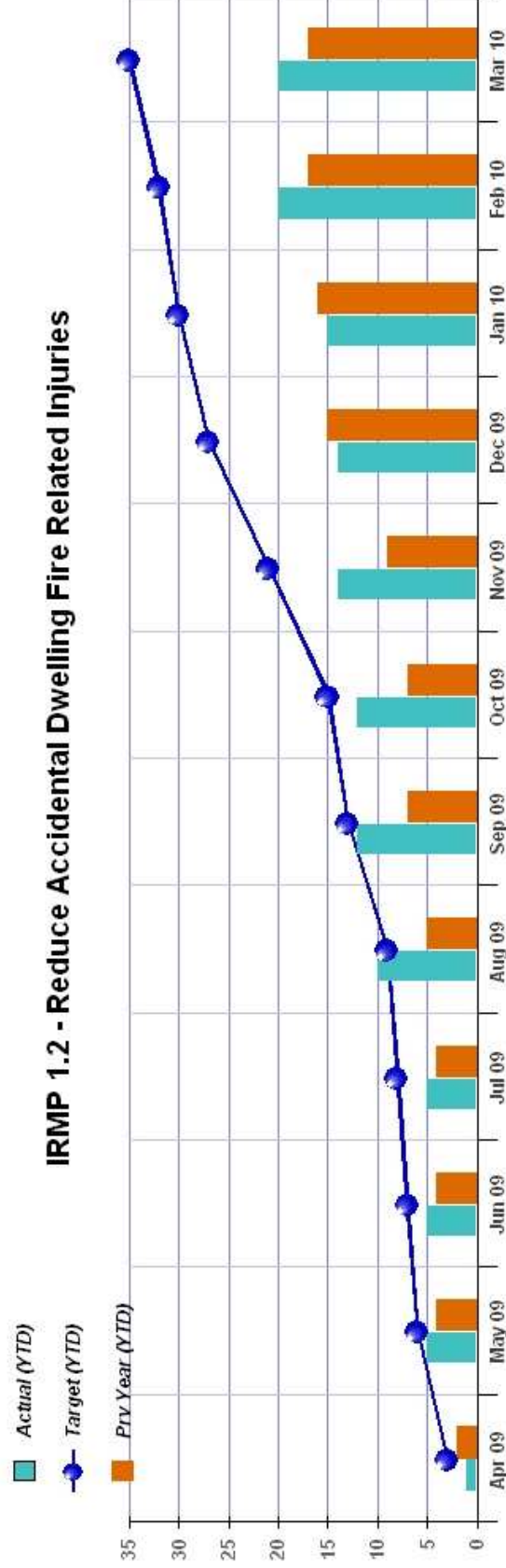
	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
IRMP.1.1.1 Actual	29	28	35	24	20	37	37	36	44	35	22	37
IRMP.1.1.1 Actual (YTD)	29	57	92	116	136	173	210	246	290	325	347	384
IRMP.1.1.1 Target (YTD)	31	65	96	131	165	196	234	276	314	346	378	417
IRMP.1.1.1 Performance (YTD)	★	★	★	★	★	★	★	★	★	★	★	★
IRMP.1.1.1 Prv Year (YTD)	26	66	98	129	151	182	217	258	295	324	348	378



Description	
This is the number of injuries (casualties removed to hospital by ambulance) arising from accidental dwelling fires.	
Polarity Smaller is Better	
Definition and Comments	
Target of 5% reduction on the average of the three years 2005/6, 2006/7 and 2007/8. Green = on target or above, Amber = within 10% tolerance, Red = over 10% variance from target	
Year on Year Comparison	
IRMP.1.2 Reduce accidental dwelling fires injuries : LPI 1.2 No. of injuries arising from accidental dwelling fires	Prv Yr YTD DoT 17.00 20.00 ✖

	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
Actual	1	4	0	0	5	2	0	2	0	1	5	0
Actual (YTD)	1	5	5	5	10	12	12	14	14	15	20	20
Target (YTD)	3	6	7	8	9	13	15	21	27	30	32	35
Performance (YTD)	★	★	★	★	▲	★	★	★	★	★	★	★
Prv Year (YTD)	2	4	4	4	5	7	7	9	15	16	17	17

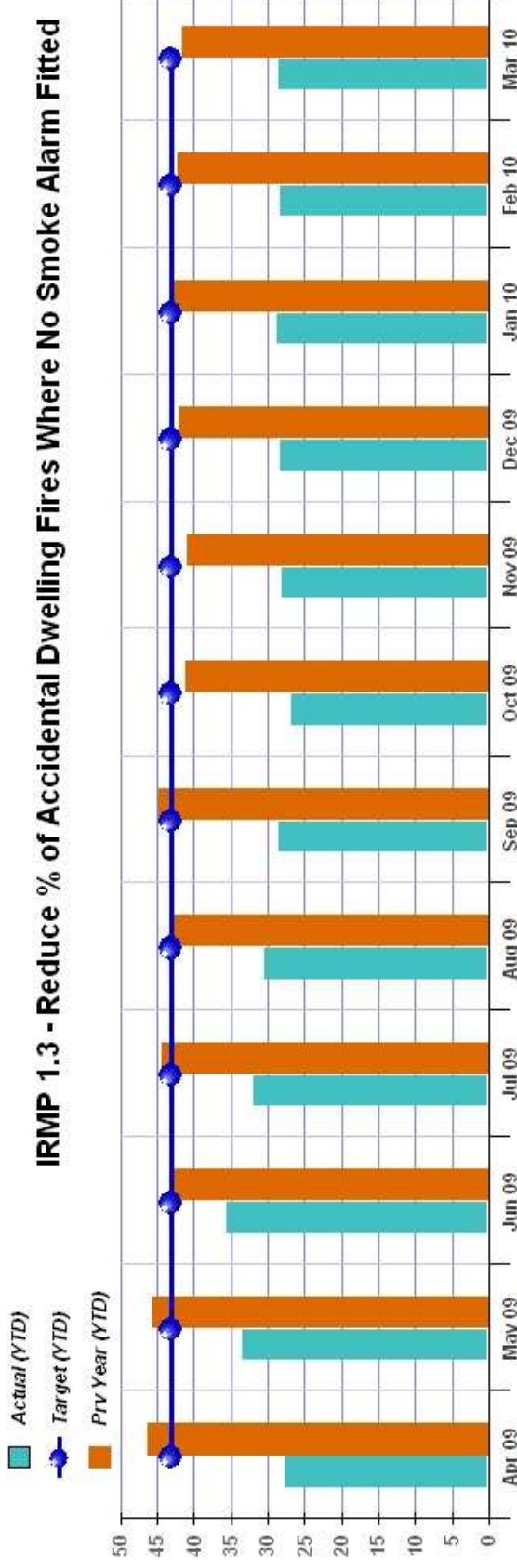
IRMP 1.2 - Reduce Accidental Dwelling Fire Related Injuries



Description	
The percentage of accidental dwelling fires attended where no smoke alarms fitted.	Polarity Smaller is Better
Definition and Comments	
Target of 5% reduction on the annual average of the three years 2005/6, 2006/7 and 2007/8. Green = on target or above, Amber = within 10% tolerance, Red = over 10% variance from target	
Year on Year Comparison	
IRMP.1.3 Reduce smoke alarm absence : LPI 1.3 % Smoke alarms not fitted	Prv Yr 41.48 YTD 28.53 DoT

	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
Actual	27.6	39.3	40.0	20.8	25.0	18.9	16.2	36.1	31.8	31.4	22.7	32.4
Actual (YTD)	27.6	33.4	35.6	31.9	30.5	28.6	26.8	28.0	28.4	28.7	28.2	28.5
Target (YTD)	43.0	43.0	43.0	43.0	43.0	43.0	43.0	43.0	43.0	43.0	43.0	43.0
Performance (YTD)												
Prv Year (YTD)	46.2	45.6	42.9	44.3	42.7	44.7	41.2	40.9	42.1	42.7	42.2	41.5

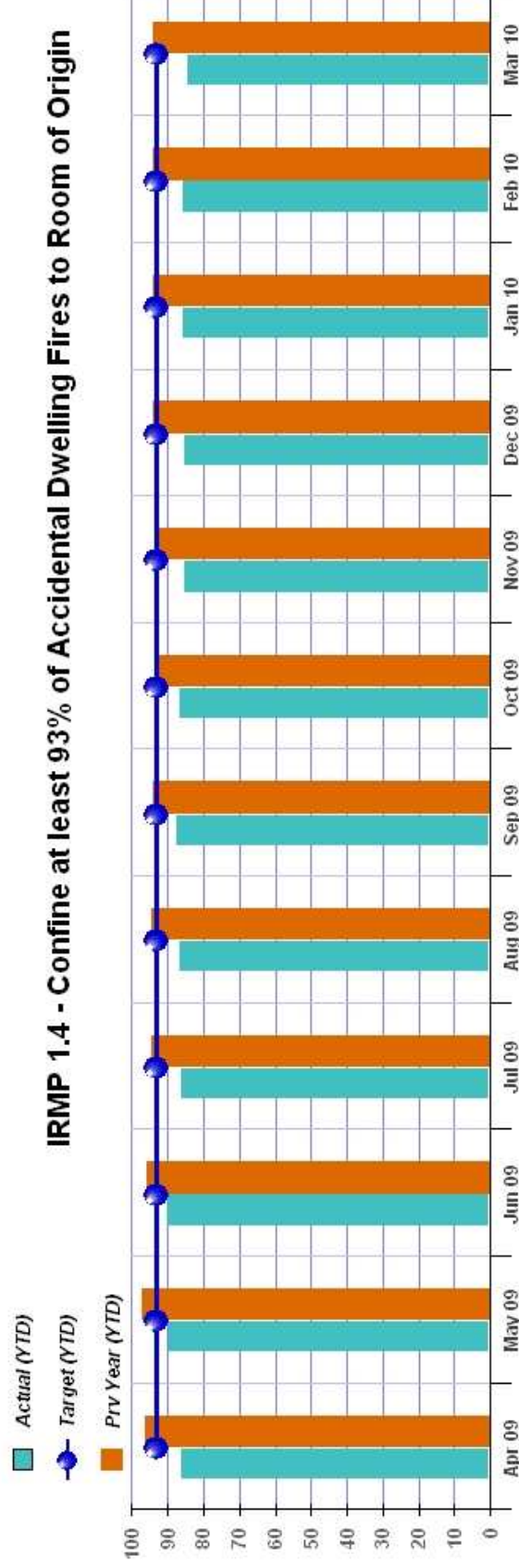
IRMP 1.3 - Reduce % of Accidental Dwelling Fires Where No Smoke Alarm Fitted



Description	
In each month, the percentage of accidental dwelling fires that were confined to the room of origin	Polarity Bigger is Better
Definition and Comments	
93% target for accidental dwelling fires confined to room of origin	
Year on Year Comparison	
IRMP.1.4 Confine fires : LPI 1.4 % of Accidental Dwelling Fires confined to room of origin	Prv Yr 94.18 YTD 84.64 DoT ✖

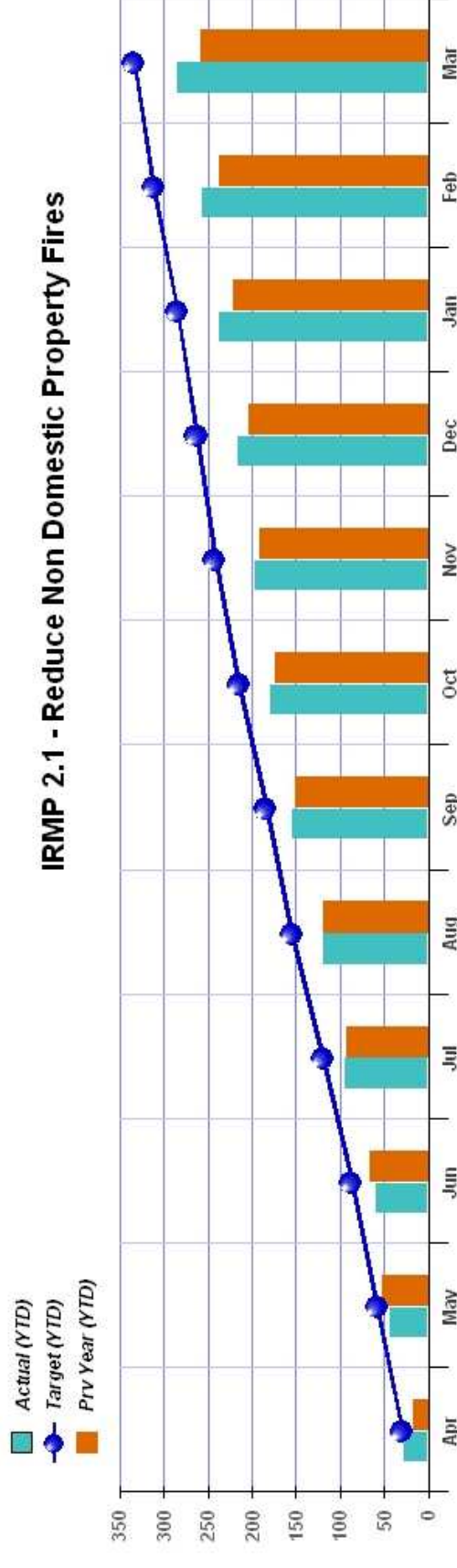
	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
LPI 1.4 % of Accidental Dwelling Fires confined to room of origin	86.2	92.9	91.4	70.8	90.0	89.2	83.8	77.8	84.1	91.4	81.8	75.7
Actual (YTD)	86.2	89.5	90.2	86.2	86.8	87.3	86.7	85.4	85.2	85.8	85.6	84.6
Target (YTD)	93.0	93.0	93.0	93.0	93.0	93.0	93.0	93.0	93.0	93.0	93.0	93.0
Performance (YTD)	●	●	●	●	●	●	●	●	●	●	●	●
Prv Year (YTD)	96.2	97.0	95.9	94.6	94.7	94.0	93.1	93.4	93.9	94.1	94.0	94.2

IRMP 1.4 - Confine at least 93% of Accidental Dwelling Fires to Room of Origin



Description	
Number of commercial (non domestic) primary fires that occur in the Brigade area.	Polarity Smaller is Better
Definition and Comments	
Target of 5% reduction on the average number of non domestic fires for the three years 2005/6, 2006/7 and 2007/8. Green = on target or above, Amber = within 10% tolerance, Red = over 10% variance from target	
Year on Year Comparison	
	Prv Yr YTD DoT
IRMP.2.1 Reduce Non-Domestic Property Fires : LPI 2.1 No. of Non Domestic Fires	259.00 285.00 ✖

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Actual	28	16	15	35	26	34	25	18	20	21	19	28
Actual (YTD)	28	44	59	94	120	154	179	197	217	238	257	285
Target (YTD)	30	58	87	120	155	184	215	242	263	285	312	334
Performance (YTD)	★	★	★	★	★	★	★	★	★	★	★	★
Prv Year (YTD)	17	53	67	92	120	150	173	191	204	221	238	259



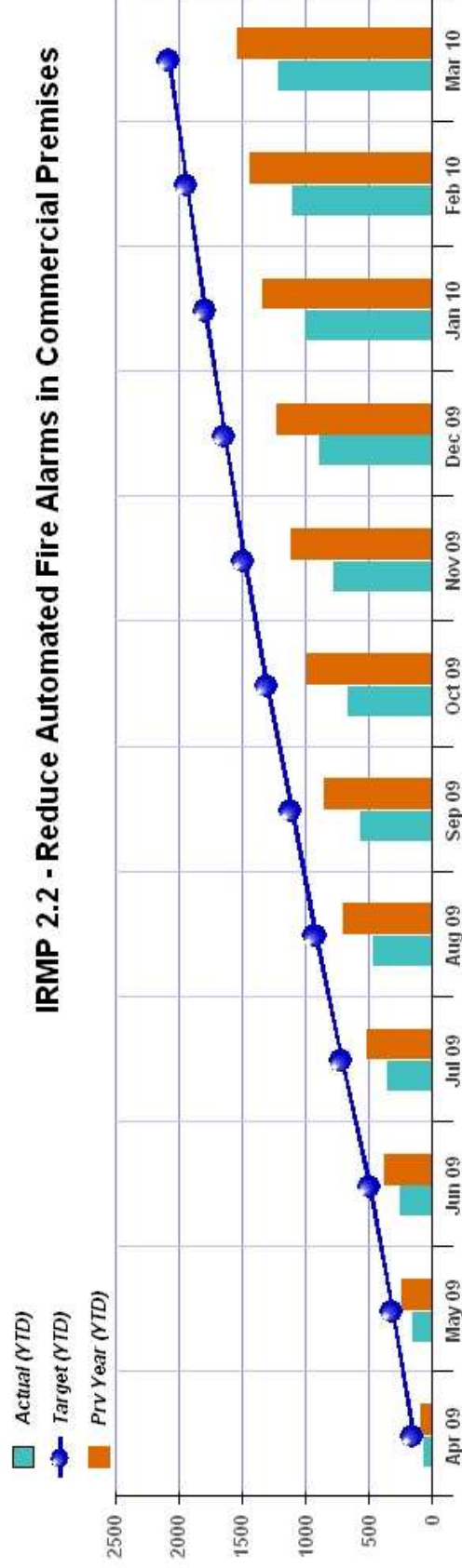
Description	
Number of commercial automatic fire alarm incidents attended in the Brigade area	Polarity Smaller is Better

Definition and Comments
 Target of 5% reduction on the average number of non domestic AFAs for the three years 2005/6, 2006/7 and 2007/8. Green = on target or above, Amber = within 10% tolerance, Red = over 10% variance from target

Year on Year Comparison	
IRMP.2.2 Reduce Non-Domestic AFAs : LPI 2.2 No. of Non Domestic AFAs	Prv Yr 1538.00 YTD 1208.00 DoT

	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
Actual	74	79	101	105	104	105	102	109	114	107	98	110
Actual (YTD)	74	153	254	359	463	568	670	779	893	1000	1098	1208
Target (YTD)	153	316	495	716	922	1109	1303	1484	1637	1790	1935	2074
Performance (YTD)												
Prv Year (YTD)	100	243	377	514	710	851	996	1110	1229	1338	1434	1538

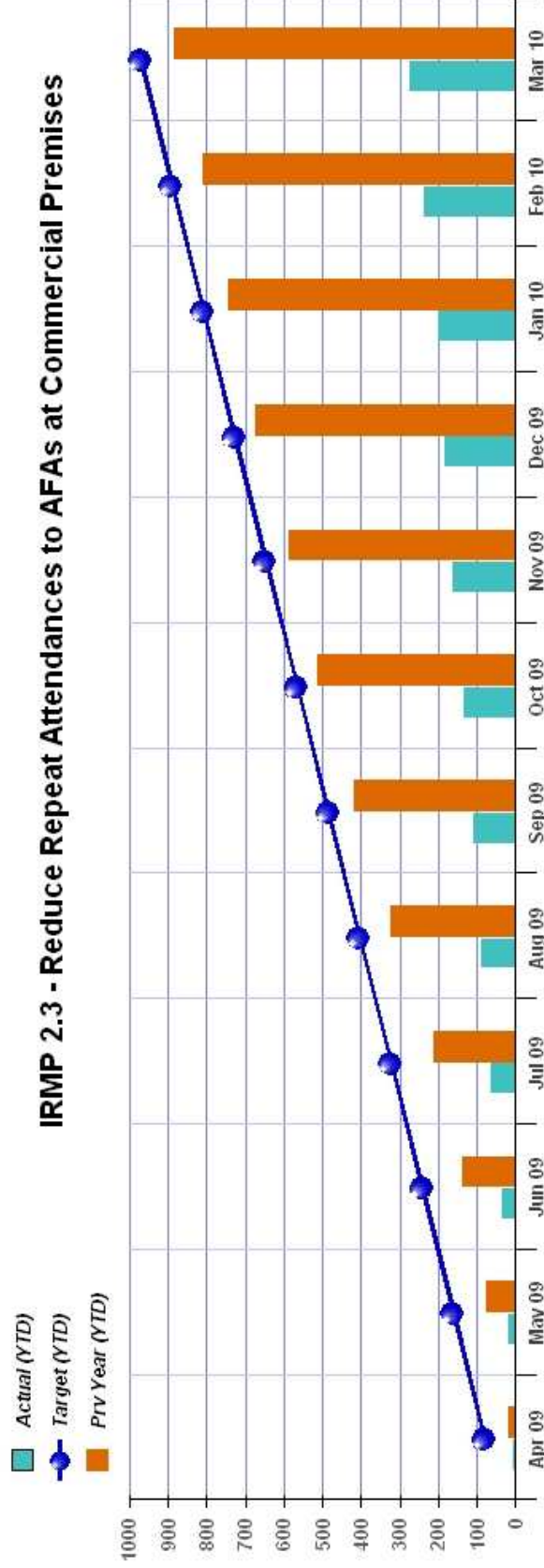
IRMP 2.2 - Reduce Automated Fire Alarms in Commercial Premises



Description	
Number of total repeat attendances to automated fire alarms at the same locations within the Brigade area	Polarity Smaller is Better
Definition and Comments	
Target of 10% reduction on the average number of repeat AFAs attendances to non domestic premises for the three years 2005/6, 2006/7 and 2007/8. Green = on target or above, Amber = within 10% tolerance, Red = over 10% variance from target	
Year on Year Comparison	
IRMP.2.3 Reduce AFA Repeat Calls : LPI 2.3 No. of repeat AFAs	Prv Yr 884.00 YTD 275.00 DoT

	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
Actual (YTD)	4	20	35	63	89	108	132	161	184	200	238	275
Target (YTD)	81	162	243	324	405	486	567	648	729	810	891	972
Performance (YTD)												
Prv Year (YTD)	19	77	137	212	323	419	514	587	672	742	810	884

IRMP 2.3 - Reduce Repeat Attendances to AFAs at Commercial Premises



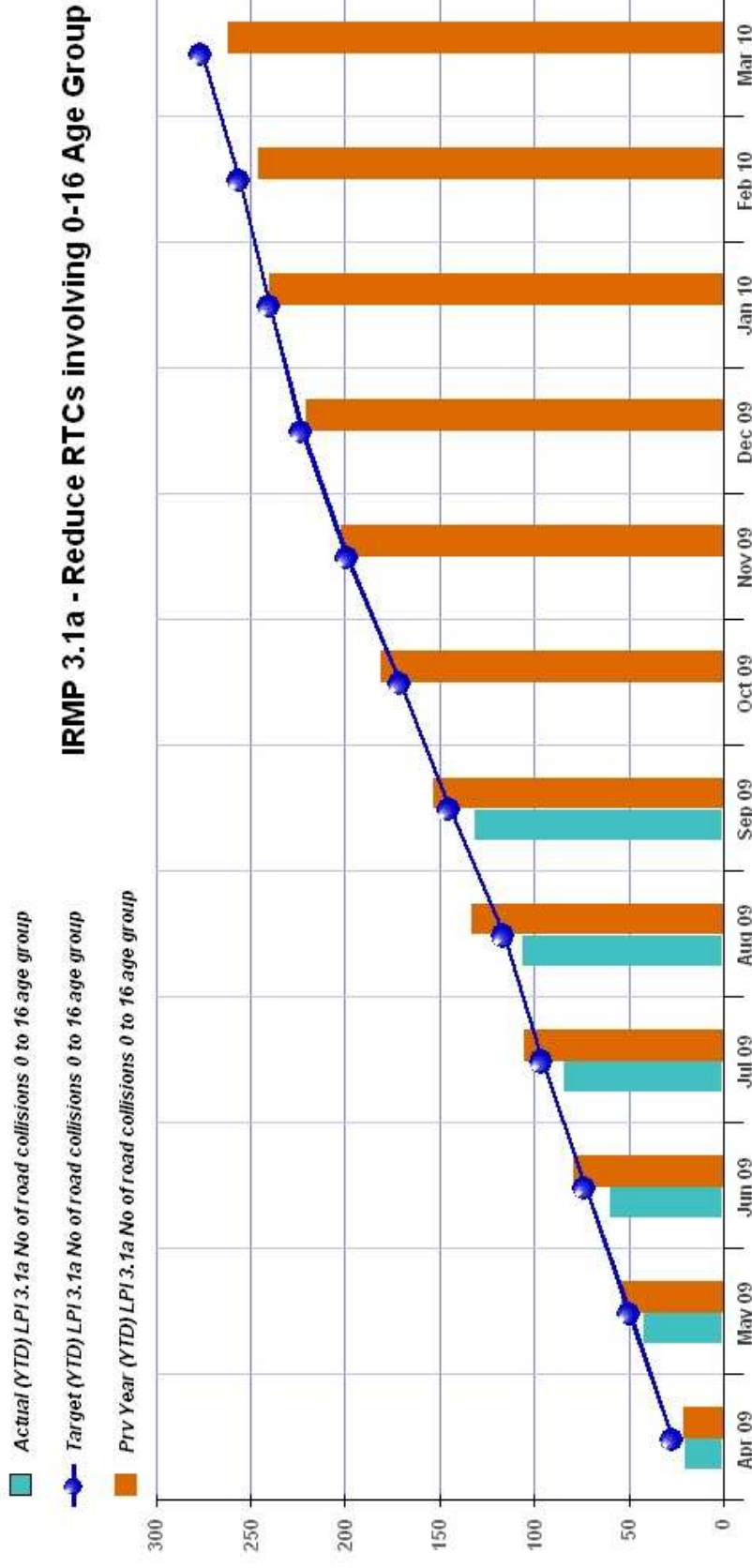
Description	
The number of RTCs involving the age groups 0-16, 17-24 and Over 65s.	Polarity Smaller is Better

Definition and Comments	
Target of 5% reduction on the average number of RTCs involving the specified age groups for the three years 2005/6, 2006/7 and 2007/8. Green = on target or above, Amber = within 10% tolerance, Red = over 10% variance from target	

	Year on Year Comparison												Prv Yr	YTD	DoT	
	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10				
IRMP.3.1a Reduce the number of road collisions - age group 0 - 16 : LPI 3.1a No of road collisions 0 to 16 age group	20	42	60	84	106	131								221.00	?	?
IRMP.3.1b Reduce the number of road collisions - age group 17 - 24 : LPI 3.1b No of road collisions 17 - 24 year olds	27	50	73	96	116	145	171	199	223	240	256	276		476.00	?	?
IRMP.3.1c Reduce the number of road collisions - age group over 65's : LPI 3.1c No of road collisions over 65 age group	★	★	★	★	★	★	?	?	?	?	?	?		124.00	?	?
	21	54	79	105	133	153	181	202	221	240	246	262				

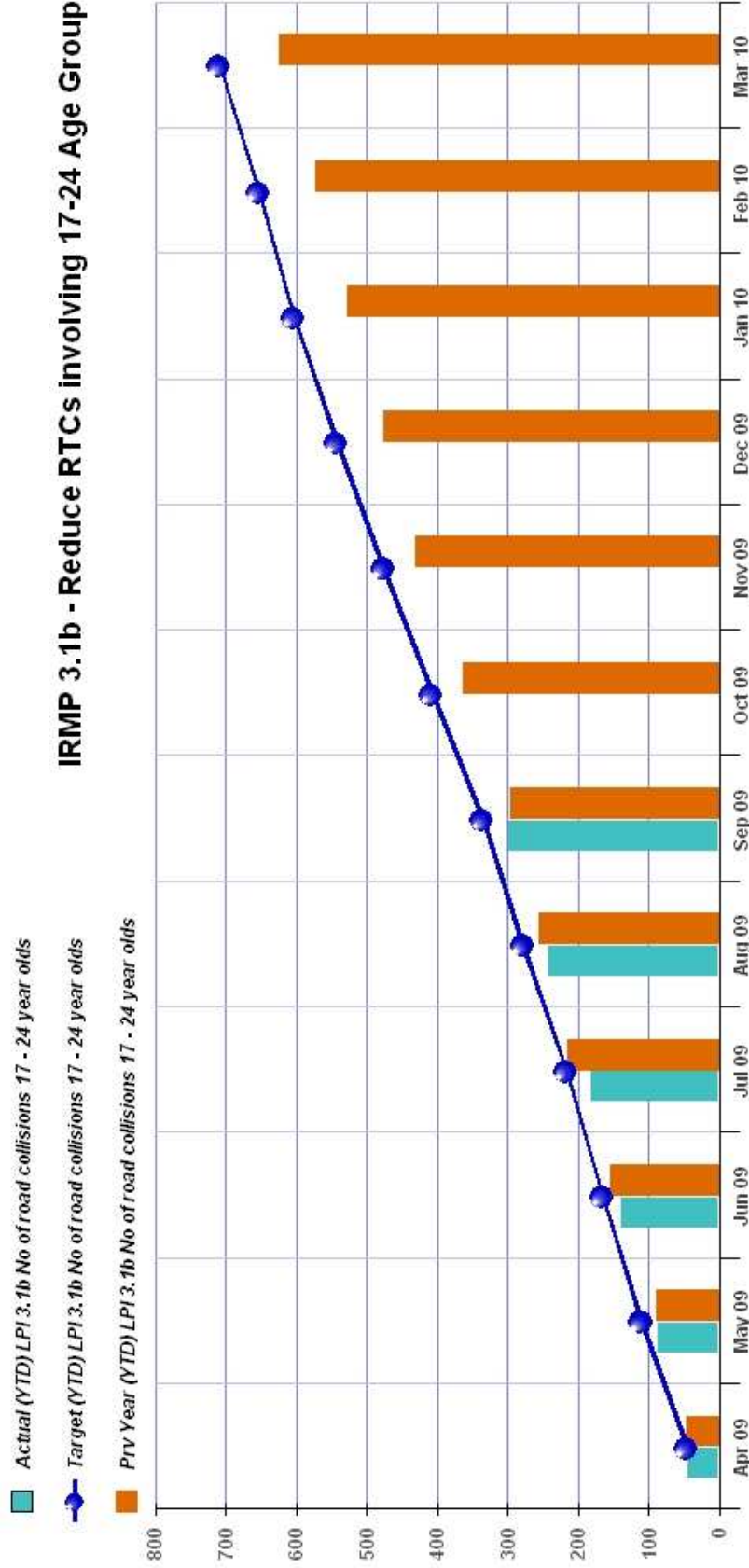
LPI 3.1a	Actual (YTD)	20	42	60	84	106	131									
No of road collisions 0 to 16 age group	Target (YTD)	27	50	73	96	116	145	171	199	223	240	256	276			
	Performance (YTD)	★	★	★	★	★	★	?	?	?	?	?	?			
	Prv Year (YTD)	21	54	79	105	133	153	181	202	221	240	246	262			
LPI 3.1b	Actual (YTD)	44	88	139	181	243	299									
No of road collisions 17 - 24 year olds	Target (YTD)	47	111	166	218	279	336	408	477	543	604	654	709			
	Performance (YTD)	★	★	★	★	★	★	?	?	?	?	?	?			
	Prv Year (YTD)	48	89	155	215	257	296	363	431	476	528	573	625			
LPI 3.1c	Actual (YTD)	15	29	54	68	83	92									
No of road collisions over 65 age group	Target (YTD)	14	26	42	55	70	86	102	122	144	154	170	184			
	Performance (YTD)	●	▲	▲	▲	▲	●	?	?	?	?	?	?			
	Prv Year (YTD)	12	26	34	48	60	73	94	107	124	141	150	163			

	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
Actual	20	22	18	24	22	25						
Actual (YTD)	20	42	60	84	106	131						
Target (YTD)	27	50	73	96	116	145	171	199	223	240	256	276
Performance (YTD)	★	★	★	★	★	★	?	?	?	?	?	?
Prv Year (YTD)	21	54	79	105	133	153	181	202	221	240	246	262

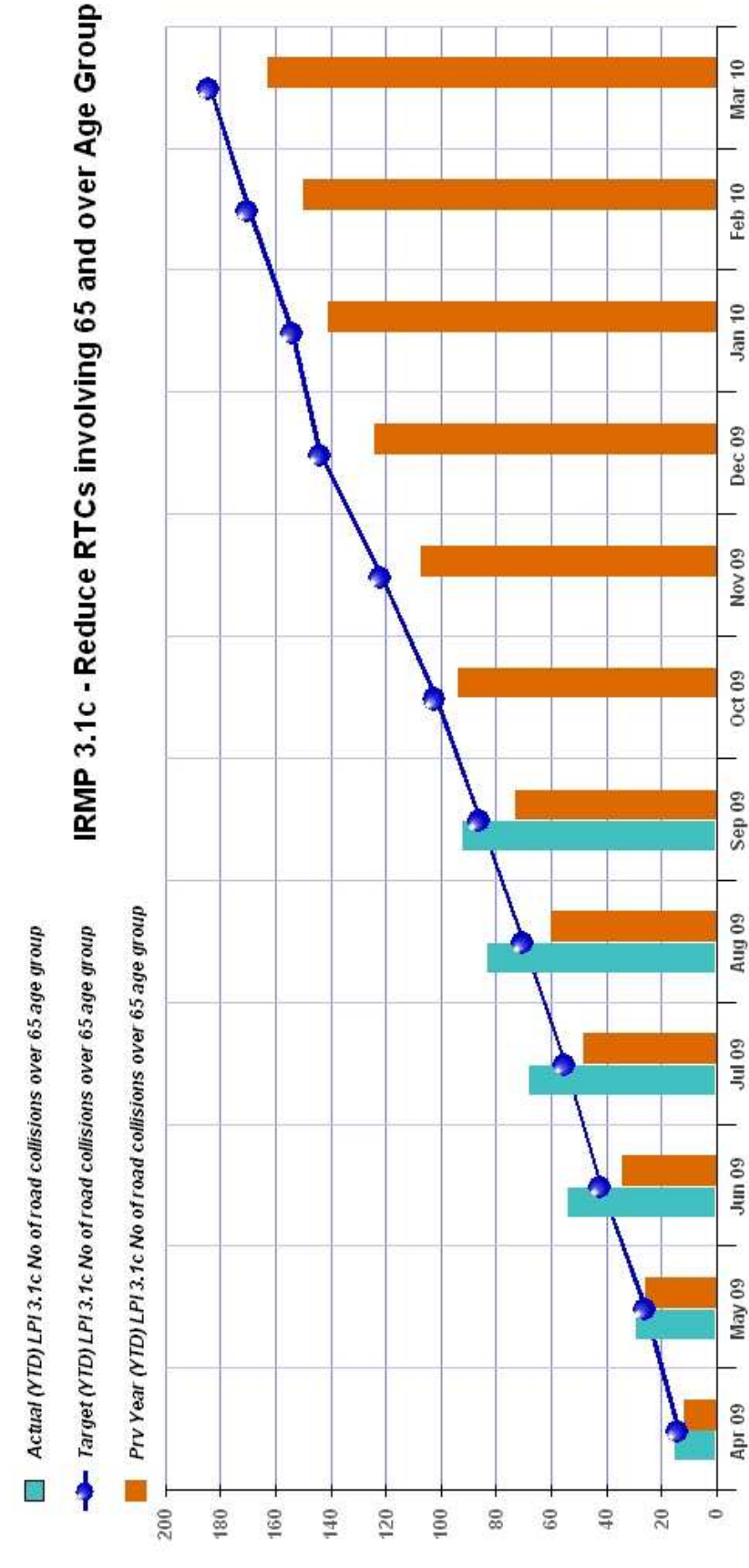


	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
Actual	44	44	51	42	62	56						
Actual (YTD)	44	88	139	181	243	299						
Target (YTD)	47	111	166	218	279	336	408	477	543	604	654	709
Performance (YTD)	★	★	★	★	★	★	?	?	?	?	?	?
Prv Year (YTD)	48	89	155	215	257	296	363	431	476	528	573	625

IRMP 3.1b - Reduce RTCs involving 17-24 Age Group



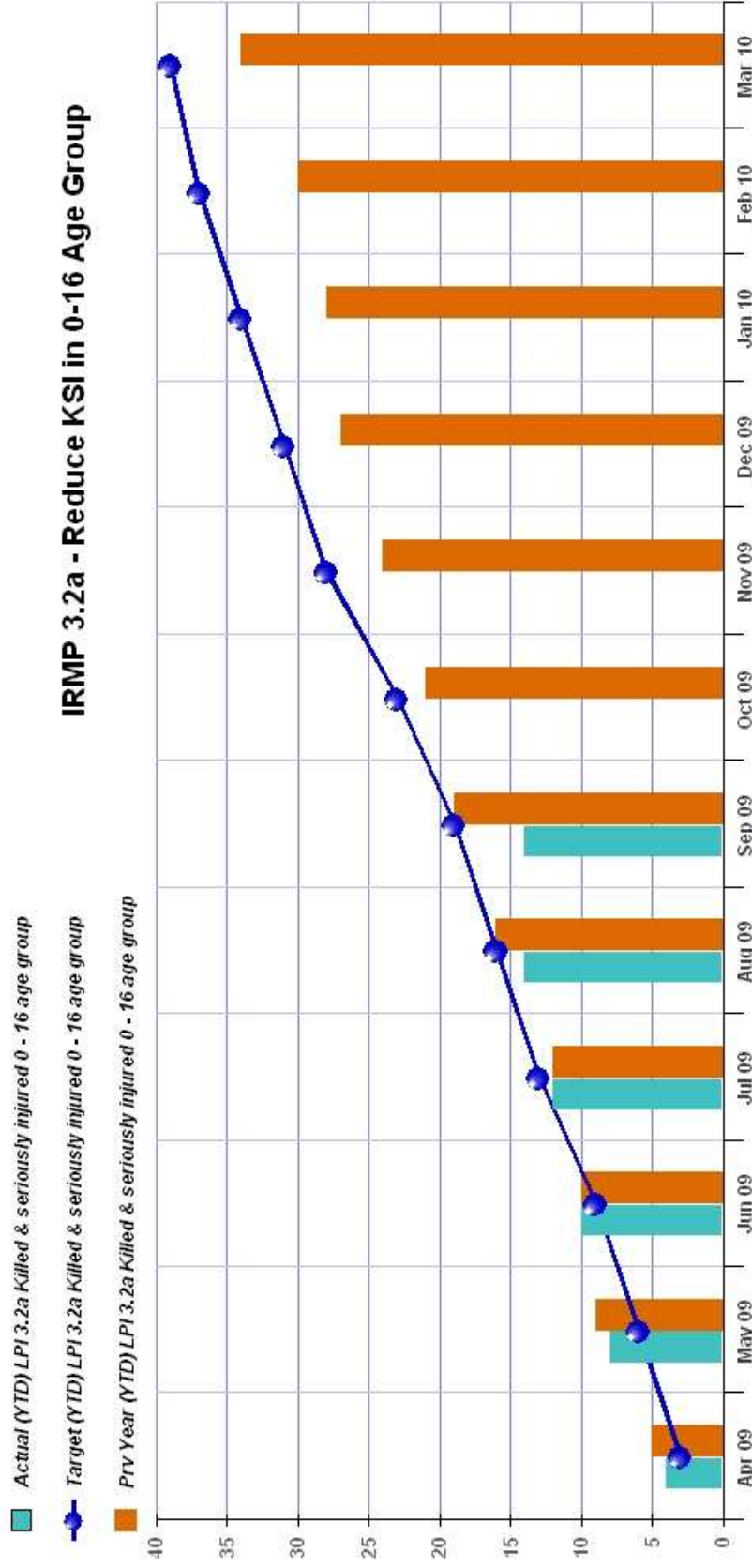
	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
LPI 3.1c No of road collisions over 65 age group	15	14	25	14	15	9						
Actual (YTD)	15	29	54	68	83	92						
Target (YTD)	14	26	42	55	70	86	102	122	144	154	170	184
Performance (YTD)	●	▲	▲	▲	▲	●	?	?	?	?	?	?
Prv Year (YTD)	12	26	34	48	60	73	94	107	124	141	150	163



Description	
The number of killed and seriously injured on our roads in the age groups 0-16, 17-24 and Over 65s.	Polarity Smaller is Better
Definition and Comments	
Target of 5% reduction on the average number of persons killed or seriously injured in RTCS in the 0-16, 17-24 and over 65 year old age groups for the three years 2005/6, 2006/7 and 2007/8. Green = on target or above, Amber = within 10% tolerance, Red = over 10% variance from target	
Year on Year Comparison	
	Prv Yr YTD DoT
⊕ LPI 3.2a Killed & seriously injured 0 - 16 age group	27.00 ? ? ?
⊕ LPI 3.2b Killed & seriously injured 17 - 24 age group	49.00 ? ? ?
⊕ LPI 3.2c Killed & seriously injured over 65 age group	25.00 ? ? ?

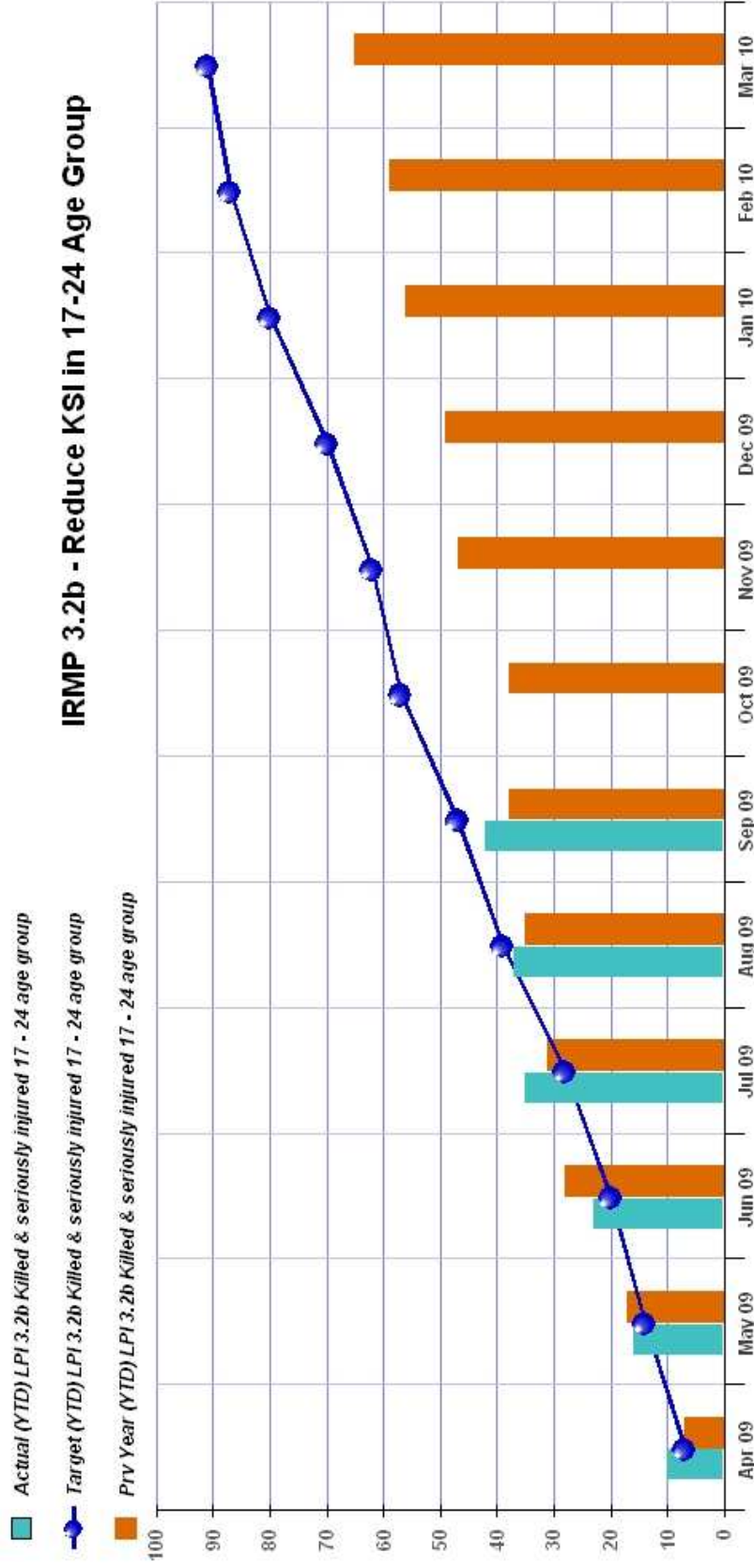
	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
Actual (YTD)	4	8	10	12	14	14						
Target (YTD)	3	6	9	13	16	19	23	28	31	34	37	39
Performance (YTD)	▲	▲	▲	★	★	★	?	?	?	?	?	?
Prv Year (YTD)	5	9	10	12	16	19	21	24	27	28	30	34
Actual (YTD)	10	16	23	35	37	42						
Target (YTD)	7	14	20	28	39	47	57	62	70	80	87	91
Performance (YTD)	▲	▲	▲	▲	★	★	?	?	?	?	?	?
Prv Year (YTD)	7	17	28	31	35	38	38	47	49	56	59	65
Actual (YTD)	4	7	13	16	21	21						
Target (YTD)	3	6	7	9	12	15	18	22	27	33	36	39
Performance (YTD)	▲	▲	▲	▲	▲	▲	?	?	?	?	?	?
Prv Year (YTD)	1	5	6	8	9	14	18	23	25	28	29	30

	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
Actual	4	4	2	2	2	0						
Actual (YTD)	4	8	10	12	14	14						
Target (YTD)	3	6	9	13	16	19	23	28	31	34	37	39
Performance (YTD)	▲	▲	▲	★	★	★	?	?	?	?	?	?
Prv Year (YTD)	5	9	10	12	16	19	21	24	27	28	30	34

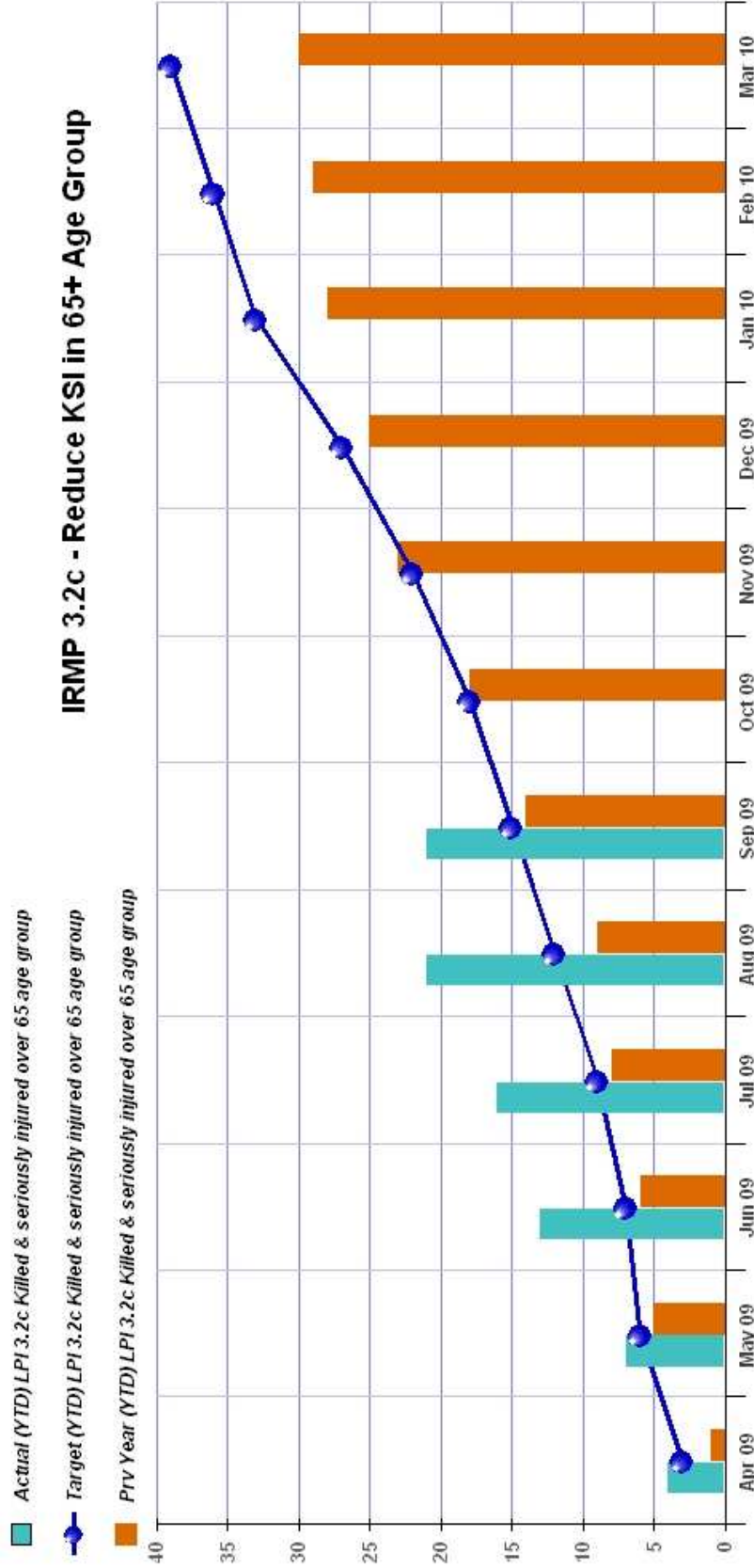


	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
Actual	10	6	7	12	2	5						
Actual (YTD)	10	16	23	35	37	42						
Target (YTD)	7	14	20	28	39	47	57	62	70	80	87	91
Performance (YTD)	▲	▲	▲	▲	★	★	?	?	?	?	?	?
Prv Year (YTD)	7	17	28	31	35	38	38	47	49	56	59	65

IRMP 3.2b - Reduce KSI in 17-24 Age Group



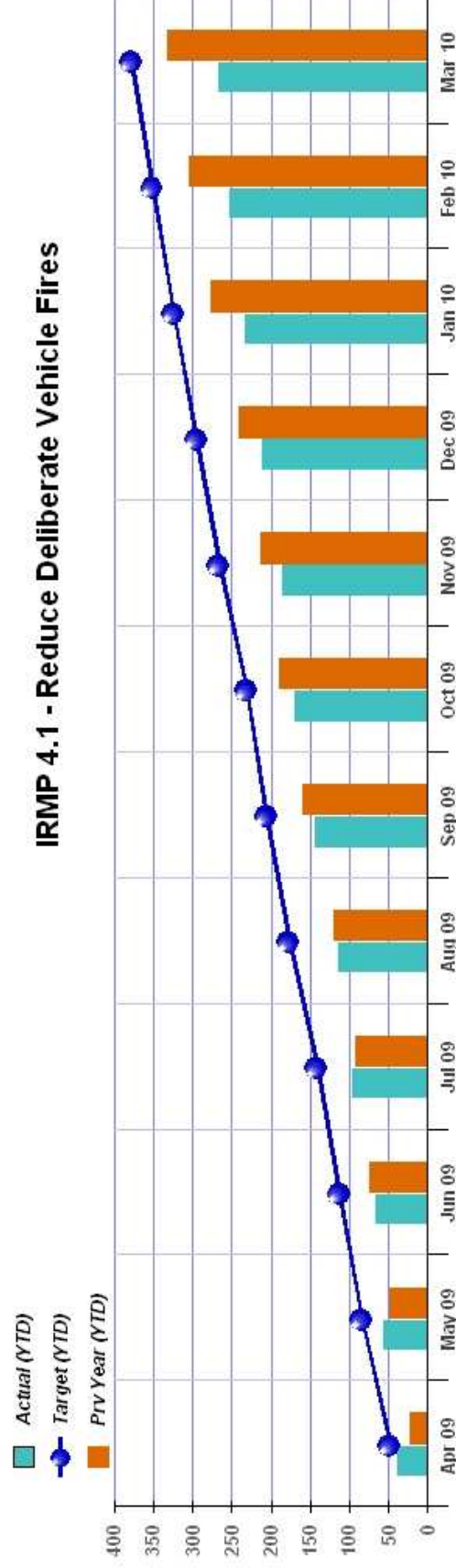
	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
Actual	4	3	6	3	5	0						
Actual (YTD)	4	7	13	16	21	21						
Target (YTD)	3	6	7	9	12	15	18	22	27	33	36	39
Performance (YTD)	▲	▲	▲	▲	▲	▲	?	?	?	?	?	?
Prv Year (YTD)	1	5	6	8	9	14	18	23	25	28	29	30



Description	
Number of deliberate vehicle fires in the Brigade area	Polarity Smaller is Better
Definition and Comments	
Target of 5% reduction on the number of deliberate vehicle fires for 2007/8. Green = on target or above, Amber = within .10% tolerance, Red = over .10% variance from target	
Year on Year Comparison	
IRMP.4.1 Reduce Deliberate Vehicle Fires : LPI 4.1 No. of Deliberate Vehicle Fires	Prv Yr 332.00 YTD 267.00 DoT

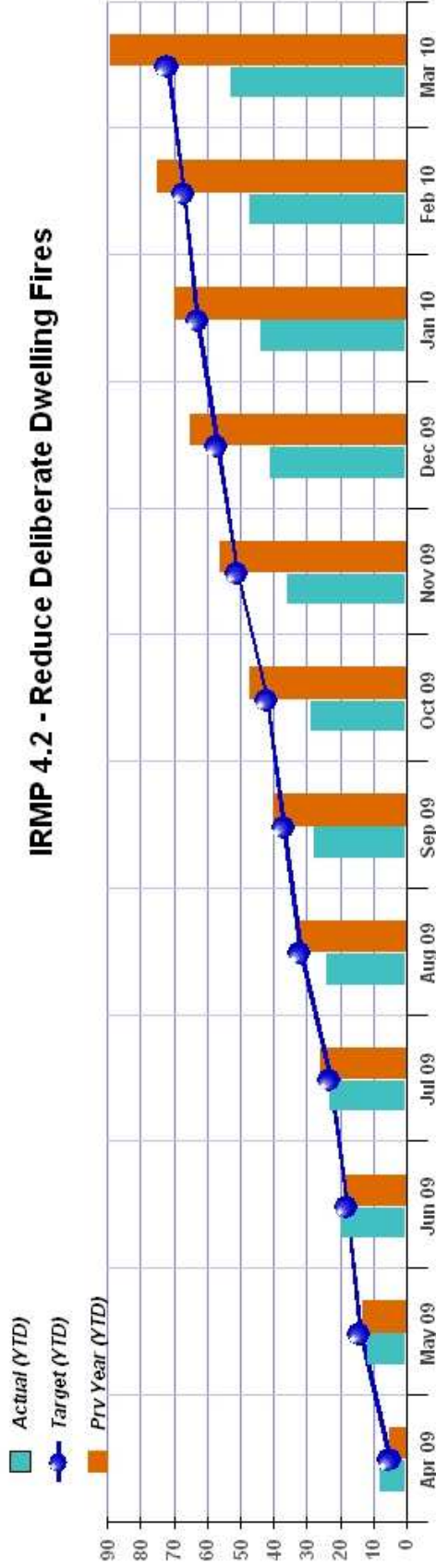
	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
Actual	38	18	11	29	18	30	26	16	26	21	19	15
Actual (YTD)	38	56	67	96	114	144	170	186	212	233	252	267
Target (YTD)	48	84	113	141	177	206	231	266	295	324	351	378
Performance (YTD)												
Prv Year (YTD)	23	48	75	93	120	160	190	214	240	277	304	332

IRMP 4.1 - Reduce Deliberate Vehicle Fires



Description	
Number of deliberate dwelling fires that occur in the Brigade area	Polarity Smaller is Better
Definition and Comments	
Target of 5% reduction on the number of deliberate dwelling fires for 2007/8. Green = on target or above, Amber = within 10% tolerance, Red = over 10% variance from target	
Year on Year Comparison	
IRMP.4.2 Reduce Deliberate Dwelling Fires : LPI 4.2 No. of Deliberate Dwelling Fires	Prv Yr YTD DoT 89.00 53.00

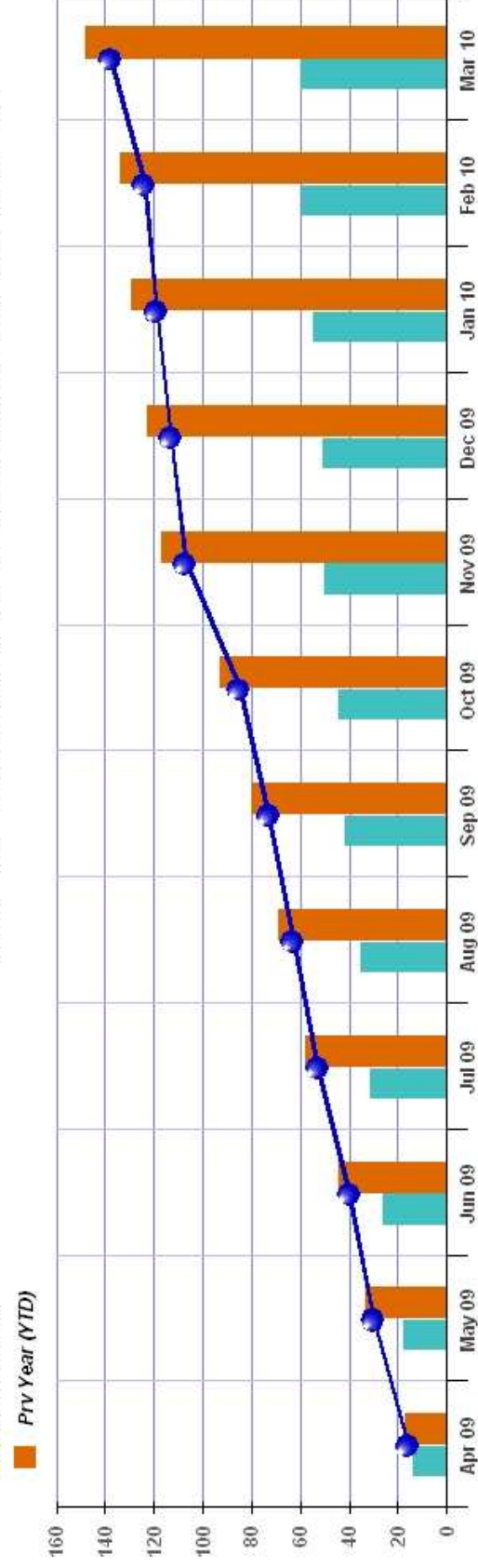
	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
Actual	8	4	8	3	1	4	1	7	5	3	3	6
Actual (YTD)	8	12	20	23	24	28	29	36	41	44	47	53
Target (YTD)	5	14	18	23	32	37	42	51	57	63	67	72
Performance (YTD)												
Prv Year (YTD)	5	13	19	26	33	40	47	56	65	70	75	89



Description	
Number of rubbish fires that occurred in the top 15 SOA with the lowest IMD within the Brigade area.	Polarity Smaller is Better
Definition and Comments	
Target of 5% reduction on the number of rubbish fires in the top 15 IMD scored SOAs for 2007/8. Green = on target or above, Amber = within 10% tolerance, Red = over 10% variance from target	
Year on Year Comparison	
IRMP.4.3 Reduce Rubbish Fires in Top 15 IMD SOAs : LPI 4.3 No. of Rubbish Fires in Top 15 SOA	Prv Yr 148.00 YTD 60.00 DoT

	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10
Actual	14	4	8	5	4	7	2	6	1	4	4	1
Actual (YTD)	14	18	26	31	35	42	44	50	51	55	59	60
Target (YTD)	16	30	40	53	63	73	85	107	113	119	124	138
Performance (YTD)												
Prv Year (YTD)	17	33	44	58	69	80	93	117	123	129	134	148

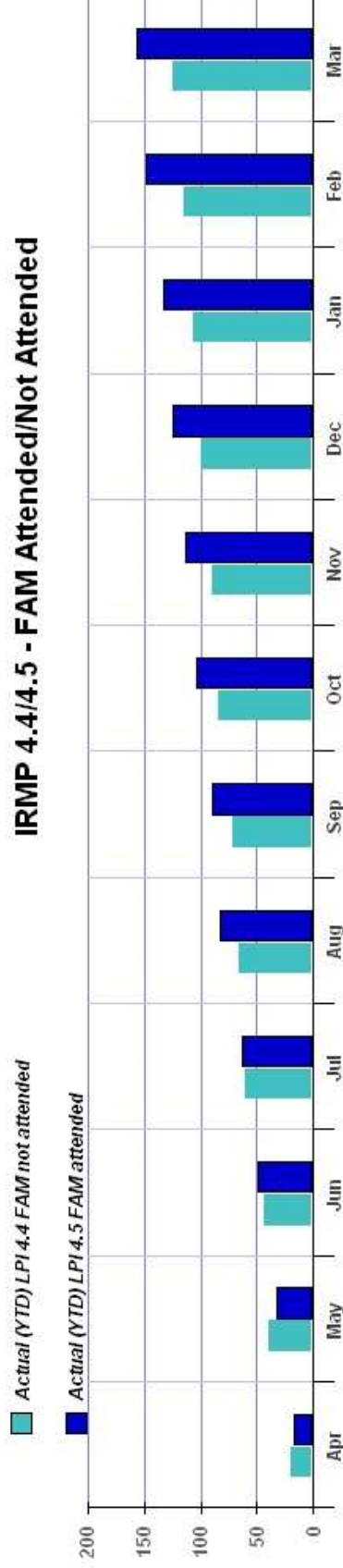
IRMP 4.3 - Reduce number of Rubbish Fires in Top 15 SOAs



Description	
Number of malicious false alarms successfully challenged and not attended within the Brigade area	Polarity Smaller is Better
Number of false alarm malicious calls attended within the Brigade area	Smaller is Better
Definition and Comments	
Target of 5% reduction on the average number of False Alarm Malicious calls Not Attended for the three years 2005/6, 2006/7 and 2007/8. Green = on target or above, Amber = within 10% tolerance, Red = over 10% variance from target	
Target of 5% reduction on the average number of False Alarm Malicious calls Attended for the three years 2005/6, 2006/7 and 2007/8. Green = on target or above, Amber = within 10% tolerance, Red = over 10% variance from target	
Year on Year Comparison	
	Prv Yr YTD DoT
IRMP.4.4 Reduce Malicious False Alarms : LPI 4.4 FAM not attended	216.00 124.00 🟢
IRMP.4.5 Reduce Malicious False Alarms Attended : LPI 4.5 FAM attended	194.00 157.00 🟢

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
LPI 4.4 Actual (YTD)	20	39	43	60	66	71	84	90	100	106	115	124
LPI 4.4 Target (YTD)	28	49	69	99	128	153	179	201	212	229	244	264
LPI 4.4 Performance (YTD)	★	★	★	★	★	★	★	★	★	★	★	★
LPI 4.5 Actual (YTD)	17	33	49	63	82	90	104	113	125	133	148	157
LPI 4.5 Target (YTD)	16	34	50	66	87	108	129	146	158	179	200	216
LPI 4.5 Performance (YTD)	🟡	★	★	★	★	★	★	★	★	★	★	★
LPI 4.4-4.5 Total Actual (YTD)	37	72	92	123	148	161	188	203	225	239	263	281
LPI 4.4-4.5 Total Target (YTD)	44	83	119	165	215	261	308	347	370	408	444	480
LPI 4.4-4.5 Total Performance (YTD)	★	★	★	★	★	★	★	★	★	★	★	★

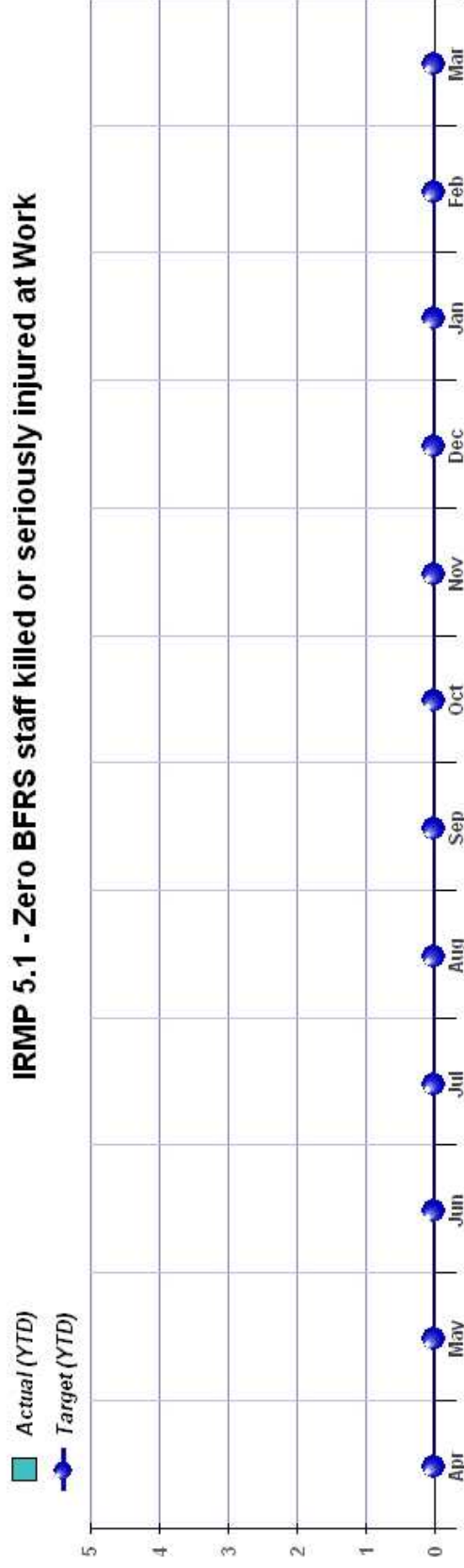
IRMP 4.4/4.5 - FAM Attended/Not Attended



Description	
Number of killed or seriously injured staff from work related activities	Polarity Smaller is Better
Definition and Comments	
Target of zero BFRS staff killed or seriously injured as a result of work related activities	
Year on Year Comparison	
IRMP.5.1 Zero BFRS deaths or serious injuries : LPI 5.1 No. KSI from work related activities	Prv Yr ? YTD ? DoT ?

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
LPI 5.1 No. KSI from work related activities	0	0	0	0	0	0	0	0	0	0	0	0
Actual (YTD)	0	0	0	0	0	0	0	0	0	0	0	0
Target (YTD)	0	0	0	0	0	0	0	0	0	0	0	0
Performance (YTD)	★	★	★	★	★	★	★	★	★	?	?	?

IRMP 5.1 - Zero BFRS staff killed or seriously injured at Work

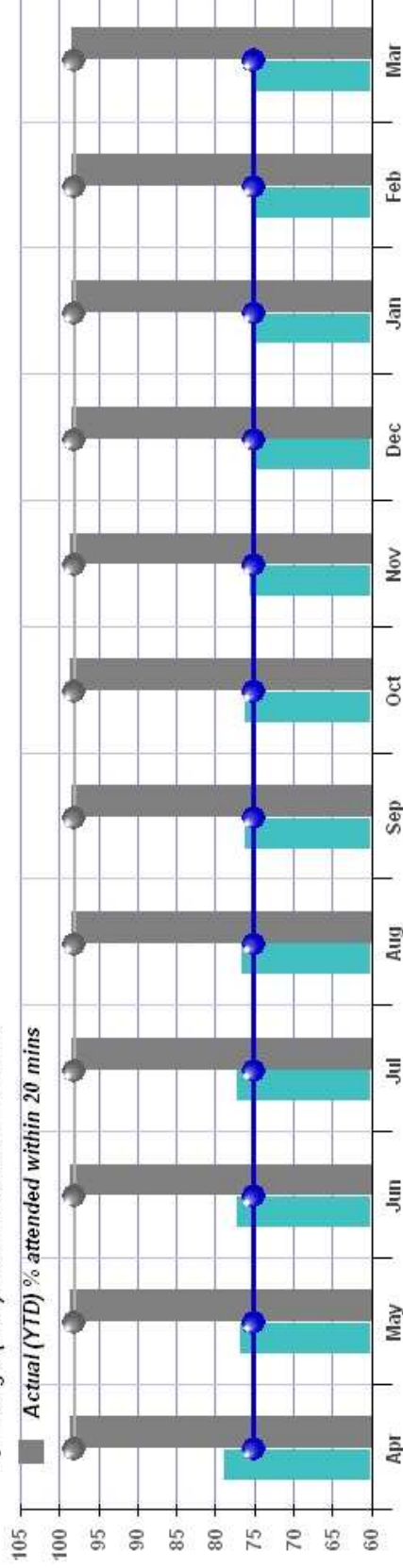


Description			
Percentage of incidents attended within 10 minutes by BFRS	Polarity Bigger is Better Bigger is Better		
Percentage of incidents attended within 20 minutes by BFRS			
Definition and Comments			
Target of 75% of emergency incidents attended within 10 minutes			
Target of 98% of emergency incidents attended within 20 minutes			
Year on Year Comparison			
	Prv Yr	YTD	DoT
⊕ IRMP.5.2 First attendance : % attended within 10 mins	?	74.97	?
⊕ IRMP.5.2 First attendance : % attended within 20 mins	?	98.41	?

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
⊕ % attended within 10 mins	Actual (YTD)	78.9	76.9	77.2	77.2	76.7	76.1	76.1	75.6	75.4	75.1	75.0
	Target (YTD)	75.0	75.0	75.0	75.0	75.0	75.0	75.0	75.0	75.0	75.0	75.0
	Performance (YTD)	★	★	★	★	★	★	★	★	★	★	🟡
⊕ % attended within 20 mins	Actual (YTD)	98.6	98.6	98.6	98.3	98.4	98.5	98.6	98.6	98.5	98.4	98.4
	Target (YTD)	98.0	98.0	98.0	98.0	98.0	98.0	98.0	98.0	98.0	98.0	98.0
	Performance (YTD)	★	★	★	★	★	★	★	★	★	★	★

5.2 - Attendance Times

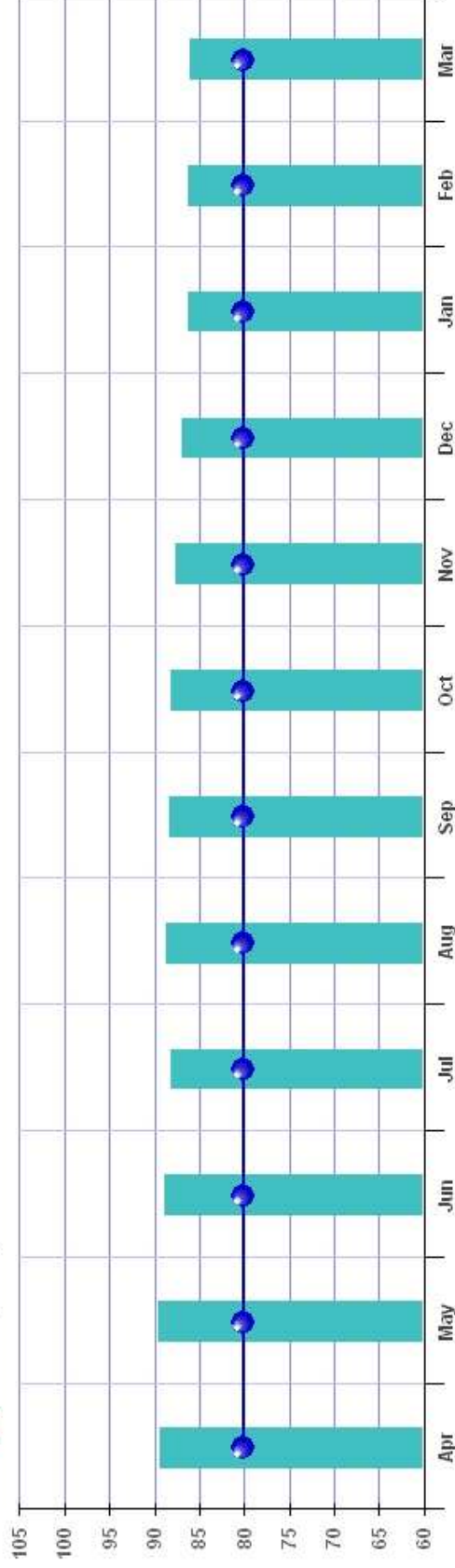
- Target (YTD) % attended within 10 mins
- Actual (YTD) % attended within 10 mins
- Target (YTD) % attended within 20 mins
- Actual (YTD) % attended within 20 mins



Description	
Percentage of pumping appliances meeting pre-determined attendance within 20 minutes	Polarity Bigger is Better
Definition and Comments	
Target of 80% of emergency incidents receiving the correct pumping appliance PDA within 20 minutes	
Year on Year Comparison	
LPI 5.3 %age of PDA correct for incidents within 20 minutes	Prv Yr ? YTD 86.10 DoT ?

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Actual	89.4	89.6	87.8	85.8	90.3	87.2	86.5	84.1	81.4	81.3	84.5	85.3
Actual (YTD)	89.4	89.5	88.9	88.2	88.6	88.4	88.1	87.6	86.9	86.3	86.2	86.1
Target (YTD)	80.0	80.0	80.0	80.0	80.0	80.0	80.0	80.0	80.0	80.0	80.0	80.0
Performance (YTD)	★	★	★	★	★	★	★	★	★	★	★	★

IRMP 5.3 - PDA Attendance



IRMP 5.4 Description (Target Alerts)

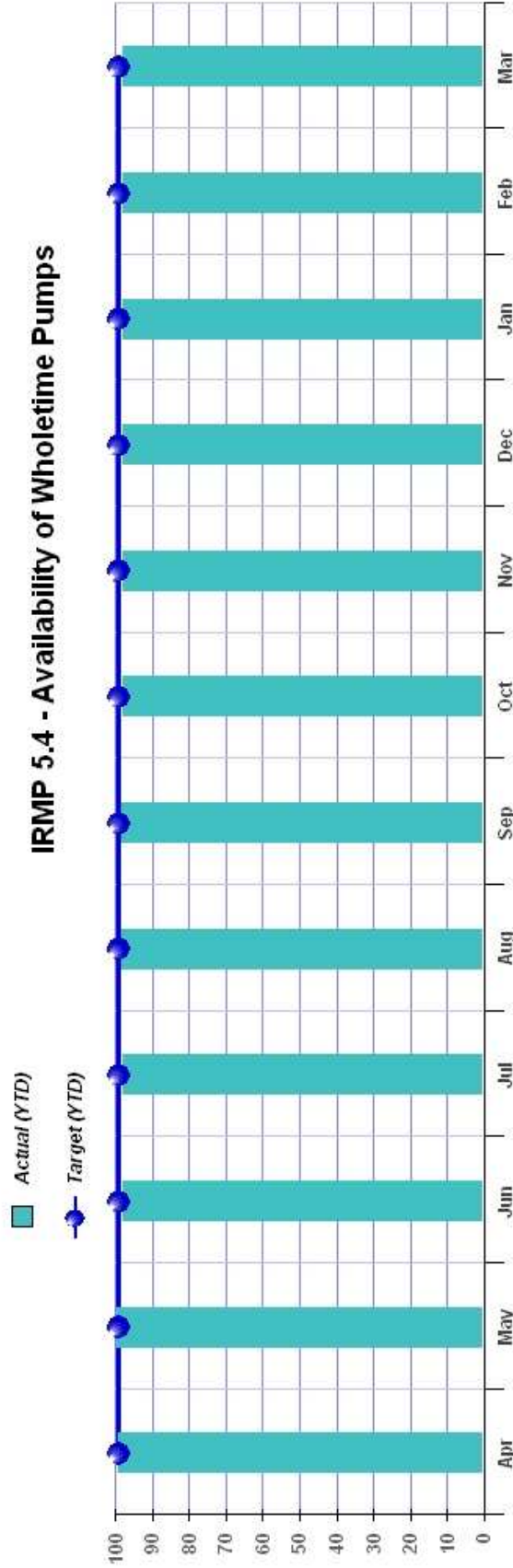
31/03/2010

Description	
Availability of wholetime pumping appliances	Polarity Bigger is Better
Definition and Comments	
Target of 99% wholetime appliance and crew availability	
Year on Year Comparison	
Prv Yr	YTD
	98.17
LPI 5.4 Availability of wholetime pumps	
	?
	DoT

5.4 Wholetime Appliance Availability

31/03/2010

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Actual	99.2	99.9	98.0	98.3	98.5	99.6	96.5	97.9	97.2	99.4	98.3	97.9
Actual (YTD)	99.2	99.6	98.0	98.2	98.3	98.6	98.2	98.1	98.0	98.2	98.2	98.2
Target (YTD)	99.0	99.0	99.0	99.0	99.0	99.0	99.0	99.0	99.0	99.0	99.0	99.0
Performance (YTD)	★	★	●	●	●	●	●	●	●	●	●	●

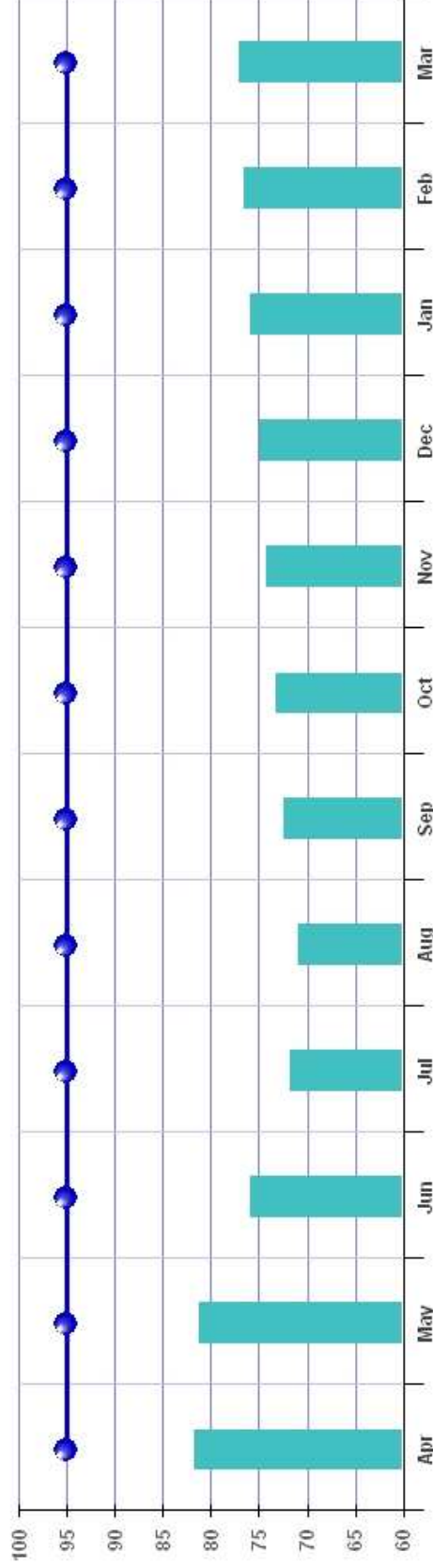


Description	
Availability of all retained duty system pumping appliances	Polarity Bigger is Better
Definition and Comments	
Target of 95% availability of retained duty system appliances and crew	
Year on Year Comparison	
Prv Yr	YTD
?	77.09
DoT	
✖	

IRMP.5.5 Achieve 95% retained availability

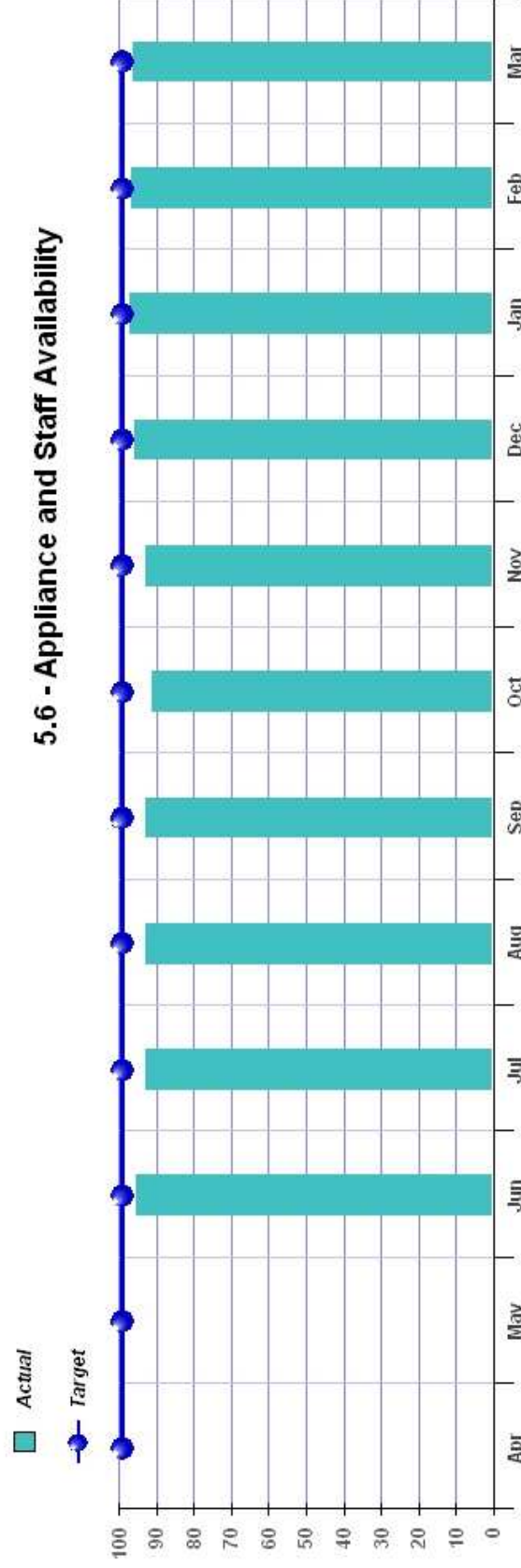
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Actual	81.7	80.8	75.9	67.6	69.5	77.1	76.6	78.5	79.9	82.8	81.6	81.3
Actual (YTD)	81.7	81.2	75.9	71.8	71.0	72.5	73.3	74.2	75.0	76.0	76.6	77.1
Target (YTD)	95.0	95.0	95.0	95.0	95.0	95.0	95.0	95.0	95.0	95.0	95.0	95.0
Performance (YTD)	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲

5.5 - Retained Duty System Appliance Availability



Description							
Meet appliance and staff resourcing levels required by our operational planning assumptions 99 per cent of the time.	Polarity Bigger is Better						
Definition and Comments							
Year on Year Comparison							
IRMP.5.6 obtain 99% staff resourcing levels	<table border="1"> <tr> <td>Prv Yr</td> <td>YTD</td> <td>DoT</td> </tr> <tr> <td>?</td> <td>94.43</td> <td>📈</td> </tr> </table>	Prv Yr	YTD	DoT	?	94.43	📈
Prv Yr	YTD	DoT					
?	94.43	📈					

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Actual	99.0	99.0	95.4	92.9	92.7	93.0	91.0	92.9	95.8	97.1	96.9	96.5
Target	99.0	99.0	99.0	99.0	99.0	99.0	99.0	99.0	99.0	99.0	99.0	99.0
Performance	?	?	●	●	●	●	●	●	●	●	●	●



Description	
This measures the strength against establishment within Control.	Polarity Bigger is Better
Definition and Comments	
Maintain an FTE of 23 in the command and control centre to ensure resilience of cover	
Year on Year Comparison	
IRMP.5.7 Control room is fully operational and resilient	Prv Yr ?
	YTD 23.00
	DoT ✖

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
LPI 5.7 Total	22	22	22	23	23	23	25	25	25	23	23	23
Actual (YTD)	22	22	22	23	23	23	23	23	23	23	23	23
Target (YTD)	23	23	23	23	23	23	23	23	23	23	23	23
Performance (YTD)	●	●	●	★	★	★	★	★	★	★	★	★

IRMP 5.7 - Maintain Resilient Control Room Function

